

Robinsons Land Corporation

2022 Sustainability Report

Contextual Information

Company Details	
Name of Organization	Robinsons Land Corporation
Location of Headquarters	Level 2, Galleria Corporate Center, EDSA corner Ortigas Avenue, Quezon City, Metro Manila
Location of Operations	We have 53 commercial centers, 126 residential buildings and subdivisions, 31 office buildings, 8 flexible spaces, 25 hotels and resorts, 7 industrial facilities and 3 integrated developments – distributed in 51 cities and 13 municipalities in 30 provinces across the Philippines. Attached in Annex A is the list of properties and respective locations.
Report Boundary: Legal entities (e.g. subsidiaries) included in this report	<p>Robinsons Land Corporation, covers the following divisions:</p> <ol style="list-style-type: none"> 1. Robinsons Malls 2. Robinsons Hotels and Resorts 3. Robinsons Offices 4. Robinsons Residential 5. Robinsons Logistix & Industrial 6. Robinsons Integrated Developments
Business Model, including Primary Activities, Brands, Products, and Services	<p>Robinsons Land Corporation (RLC) is a leading real estate developer in the Philippines with a well-diversified portfolio. We are mainly engaged in the development and operation of shopping malls, office buildings, hotels, and logistics facilities. We are also strongly involved in residential developments both in vertical and horizontal projects located in key cities and urban areas nationwide. Key brands for malls include Robinsons Galleria, Robinsons Metro & Robinsons Malls. For residential, we now have RLC's Residences as our brand for vertical projects and Robinsons Homes for our horizontal developments. For Hotels and</p>

	Resorts: Go Hotels & Go Hotels Plus and Summit Hotels & Resorts & Grand Summit & Resorts. For Industrial and Integrated Developments: Robinsons Land Logistics and Facilities (RLX). Details of each key brand are provided in Annex 1.
Reporting Period	January 1, 2022 – December 31, 2022
Highest Ranking Person responsible for this report	Mr. Ramon Rivero, Head of Corporate Strategy

Materiality Process

We conducted a series of workshops and discussions with key persons in our company and a cross-section of our stakeholders to help us identify what truly matters to us and to our stakeholders. This process helped widen our business perspective and enabled us to set approaches to improve our performance in both financial and non-financial aspects.

The following specific steps were undertaken:

- 1. Understanding the Sustainability Context.** Understanding societal needs was the first step we took to determine the contributions of our core business to sustainable development. This also allowed us to identify which impacts are most material from the societal point of view.
- 2. Engaging our Stakeholders.** Our stakeholders' inputs helped us validate and enhance our list of material topics. The process also helped us put emphasis on topics that are most important to them. We captured our stakeholders' perspectives through regular meetings, surveys, interviews and focus group discussions.
- 3. Identifying Material Topics.** We looked at the entire value chain of our different property types, both in construction and operations, identifying key sustainability topics that matter to us and to our stakeholders. We determined the economic, environmental, and social topics that we should monitor and continually improve on, moving forward. We considered the key impacts of each of our activities, relevant risks and opportunities including the key capitals we rely on to sustain and grow our business. We identify focus by looking into aspects that we are best positioned to effect positive change.

4. Measuring Performance and Defining Management Approaches. In 2019, we obtained baseline data (2018) as basis for measuring our performance on each of the material topics identified. Following the GRI reporting standards and consolidation guidance, we ensured that the metrics used were right, and the data collected were accurate and comparable. This year, we did an analysis of gaps in data in each performance area. We began setting up a procedure to systematically collect more data to better measure our sustainability performance. We have also defined management approaches that will help us improve our performance in these areas.

We also referred to the UN Sustainable Development Goals to see how our impacts to environment, economy, and society are linked to delivering on specific SDG targets.

Materiality is an iterative process for us. We will continue to review how we impact the environment and society, how we measure our performance in these impact areas, and how we can better communicate these to our stakeholders.

Important Note: The discussion of impacts, risks, and opportunities are made per topic, instead per metric, since the risks and opportunities apply to the topic rather than the individual metrics under one topic. For example, for the topic on Anti-corruption, only one discussion on Impacts, Risks, and Opportunities is made that covers both metrics: a) Training on Anti-corruption Policies and b) Procedures and Incidents of Corruption. This makes the disclosure on management approach more focused and not repetitive.

ECONOMIC

Economic Performance

Direct Economic Value Generated and Distributed (in Millions)

Disclosure	2021	2022	Units
Direct economic value generated (revenue)	36,539.42	45,502.99	PhP
Direct economic value distributed	32,253.12	39,553.05	PhP
1. Provisions (if bank) (n/a)	0.00	0.00	PhP
2. Payments to suppliers, other operating costs	24,428.70	28,335.81	PhP
3. Total Wages and Benefits	1,505.15	1,868.01	PhP
c. Dividends given to stockholders and interest payments to loan providers	3,842.43	5,879.64	PhP
d. Taxes given to government	2,476.59	3,469.47	PhP
e. Investments to community (e.g., donations, CSR)	0.25	0.11	PhP
Economic Value Retained	4,286.30	5,949.94	PhP

Procurement Practices

Proportion of spending on local suppliers

Disclosure	2022	Unit
Percentage of procurement budget used for significant locations of operations that is spent on local suppliers ¹	N/A	%

¹We do not currently tag our payments to suppliers according to our definition of what is local.

Economic Performance and Procurement Practices

Impacts and Risks: Where it occurs, RLC's involvement, stakeholders affected
<p>Impacts. In terms of economic performance, RLC reported Php 45.50 billion in total revenues and Php 11.13 billion in consolidated net income, which was 25% and 21% higher than the previous year. The company attributed its growth to the recovery of all its business segments on the back of a fully reopened economy and robust consumer spending.</p> <p>In 2022, 87% of our revenue flowed back to society, through our key stakeholders, suppliers, employees, and the government. Our impact on the economy is determined in terms of how we stimulate economic growth in the areas where we operate such as job creation, tourism, infrastructure development, foreign investment, and overall GDP Growth.</p> <p>In terms of the value that flowed back to suppliers, 62% of the economic value generated went in the form of payment to our suppliers. On top of building strong and sustainable relationships with its existing suppliers, Robinsons Land puts effort in promoting and supporting local suppliers who can contribute to the growth and development of local businesses, which can have a positive overall impact on the Philippine economy.</p>

RLC is one of the largest employers in the Philippines, with over 2,617 employees as of 2022. In the same year, 4% of the company's economic value generated went to salaries and wages. The company's real estate developments generated employment opportunities for workers in construction, property management, and retail industries. Moreover, our properties such as Malls, Office Buildings, and Hotels and Resorts hosted more than 8,000 businesses that also created and supported over 133,000 decent jobs.

Meanwhile, 8% of our total revenue went to the government in the form of taxes and 13% went back to our shareholders in the form of dividends.

Lastly, RLC through Robinsons Land Foundation Inc., continued its mission to support the sustainable development of communities by providing various programs and services with focus on child welfare & education, health & nutrition, community development and emergency response. On the other hand, 13% of the total economic value was retained to fund existing and future projects for the continuous growth of the company.

Risks. Since 62% of our revenue flows to our suppliers, the company identifies that our supply chain is at the biggest risk of inequitable flow of economic value. Any unfair practice in the way they deal with suppliers can pose a risk to our ability to flow value to society in an equitable way. In addition, our inability to serve local businesses in our malls and offices may also severely affect their ability to compete and succeed in the market.

Management Approach for Impacts and Risks

Ensuring Equitable Flow of value.

We ensure that we maintain the highest standards of corporate governance, i.e., anti-corruption in all our transactions to safeguard that economic value flows to the right stakeholders. We make sure that we pay a fair price to all our stakeholders to ensure equitable distribution of economic value. Year-on-year, we monitor the total economic value distribution as a percentage of our revenue. In the last five years, an average of 84% of our revenues has flowed back to the economy. The value that we retained is reinvested to drive future growth.

Fostering equitable distribution of economic opportunities.

RLC establishes ethical sourcing policies that prioritize suppliers who demonstrate a commitment to fair labor practices, environmental sustainability, and social responsibility. By building strong relationships with suppliers and promoting ethical business practices throughout their supply chains, companies can reduce the risk of inequitable flow to suppliers and ensure the long-term sustainability of their businesses.

RLC's supplier relationship management program aims to promote fairness, transparency, and ethical practices in its dealings with suppliers. The company values the contributions of its

suppliers and seeks to build long-term partnerships with them. RLC recognizes that its suppliers play a critical role in its operations and success, and the company is committed to upholding its responsibilities as a socially responsible and sustainable business partner.

In addition, Robinsons Land also partners with local suppliers for various projects. RLC recognizes that sourcing locally can be a win-win situation for the company and the local communities, and can help to build long-term relationships that benefit everyone involved. This provides locals with access to economic opportunities wherever we are located. We prioritize sourcing goods and services locally if suppliers who meet our minimum standards are available in the locality. We only source in Metro Manila when qualified suppliers do not exist in local provincial areas.

Lastly, Robinsons Land often prioritizes local hiring in the areas where their operations are based. The company recognizes that local hiring can provide a number of benefits, such as creating jobs and supporting the local economy, demonstrating commitment to the area and developing a sense of trust and goodwill with its neighbors, and increasing diversity that can lead to a more inclusive and collaborative workplace.

Ensuring equitable access to our products. Our malls and offices enable businesses to grow and flourish by providing the right locations that afford them and their clients a space to transact their businesses. We ensure that we cater to local merchants and organizations and grow local businesses and foreign brands.

Ensuring fair compensation to our employees. We benchmark our compensation packages against industry standards in the Philippines to ensure our compensation package remains competitive in the market, while ensuring our employees are paid at least a minimum wage and afford them social safety nets in cases of emergencies.

Opportunities & Management Approach

RLC continues to conduct anti-corruption policies and codes of business ethics to ensure the organization applies proper and up-to-date control mechanisms and that they are in place in all our business operations. We also continue to engage third-party providers such as SGV to implement best practices on anti-corruption and bribery. As an outcome, transparency, and fairness to all our stakeholders are achieved.

In terms of materials sourcing, we see opportunity in crafting a more robust sustainable material selection guideline. With the collective effort of the conglomerate, we intend to work with our parent company, JG, on distributing a primer on ESG standards, which will form part of our requirement from suppliers to promote product quality, fairness, and sustainability. This will produce positive change in our supply chain and encourage other suppliers to also adopt similar sustainable practices.

We will also re-examine our network to see if there are any underrepresented local suppliers or materials we can incorporate in the business. We intend to attend trade shows and industry conventions to further connect with MSMEs who we can support to help stimulate local economic growth. As a result, we will also expand our network of suppliers, which will provide us with more options for various kinds of sustainable materials.

Lastly, we continue to work on a strategy to ensure that all employees are paid a decent, living wage.

Climate related risks and opportunities

Being a real estate company, we recognize that climate related risks and opportunities are material to our organization. In 2022, we continued to assess and are still in the process of scoping and understanding the risks and opportunities related to climate impacts. At the same time, we are working on embedding this framework into our risk management processes to sufficiently and systematically produce a good basis for management to design effective approaches to manage them. When we get a strong understanding of the topic, we will elevate the same to the board and create a function in one of our board committees to look after this concern. We target to accomplish all this in the next 3-5 years, which is an ideal timeline recommended by TCFD¹ experts we consulted.

¹The Task Force on Climate-Related Financial Disclosures

Anti-corruption

Training on Anti-corruption Policies and Procedures

Disclosure	2022	Units
Number of employees to whom the organization's anti-corruption policies and procedures have been communicated to	2,617	#
Number of business partners to whom the organization's anti-corruption policies and procedures have been communicated to	45	#
Number of directors and management that have received anti-corruption training ¹	337	#
Number of employees that have received anti-corruption training	1,174	#

¹ Upon boarding, the board of directors receives orientation on RLC's Code of Conduct which includes anti-graft corruption policy. The Company is committed to promoting transparency and fairness to all stakeholders. The Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program. Some of the Company's Anti-Corruption programs are embodied in the Code of Business Conduct and Ethics, Conflict of Interest, and Offenses Subject to Disciplinary Action (OSDA), among others. The Corporate Governance Training (2022 Gokongwei Group Innovation Festival) was held last June 16, 2022.

Incidents of Corruption

Disclosure	2022	Units
Number of incidents in which directors were removed or disciplined for corruption	0	#
Number of incidents in which employees were dismissed or disciplined for corruption	0	#
Number of incidents when contracts with business partners were terminated due to incidents of corruption	0	#

Anti-Corruption

Impacts and Risks: Where it occurs, RLC's involvement, stakeholders affected
Corruption undermines our ability to equitably flow value to our key stakeholders, i.e., suppliers, employees, government, and providers of capital. Risks can exist in key areas such as procurement, and those functions that directly interface with government.

Management Approach for Impacts and Risks
The Company is committed to promoting transparency and fairness to all stakeholders. The Board sets the tone and makes a stand against corrupt practices by adopting an anti-corruption policy and program. Some of the Company's Anti-Corruption programs are embodied in the Code of Business Conduct and Ethics, Conflict of Interest, and Offenses Subject to Disciplinary Action (OSDA), among others. The same are disseminated to all employees across the Company through trainings to embed them in the Company's culture. New employees are oriented regarding policies and procedures related to Business Conduct and Ethics and similar policies. All employees are given periodic reminders. Further, all concerned employees are required to comply with the Annual Self-Disclosure Activity on an annual basis.

The following Business Conduct & Ethics Policies are in place:
<ul style="list-style-type: none"> • Conflict of Interest - The Company's Code of Business Conduct and Conflict of Interest Policy require employees to make a conscious effort to avoid conflict of interest situations so that his judgment and discretion are not influenced by considerations of personal gain or benefit. A conflict of interest may also occur because of the actions, employment, or investments of an immediate family member of an employee. • Conduct of Business and Fair Dealings – The Company's employees who recommend, endorse, or approve the procurement or sale of goods and services should make a conscious effort to avoid any conflict-of-interest situation in transactions that they are involved in. • Receipt of Gifts from Third Parties – The Company discourages the acceptance of gifts. However, gifts like advertising novelties may be given or accepted during the Christmas season. There is no restriction in the value of the gift accepted. However, an accepted gift with an estimated value of over 2,000.00 PhP must be disclosed to the

Conflicts of Interest Committee.

- **Compliance with Laws and Regulations** - The Company ensures that all transactions comply with relevant laws and regulations. Any deficiencies are immediately rectified.
- **Respect for Trade Secrets/Use of Non-public Information** - The Company has policies that ensure proper and authorized disclosure of confidential information. Disclosures of material information to the public can only be done after the disclosure to SEC and PSE by the Company's authorized officers.
- **Use of Company Funds, Assets and Information** - Employees are required to safeguard the Company resources and assets with honesty and integrity. Employees must ensure that these assets are efficiently, effectively, and responsibly utilized.
- **Employment and Labor Laws and Policies** - The Company ensures the observance, strict implementation and compliance with Philippine employment, labor laws and policies with regard to recruitment, employment, retention and benefits of the employees. The minimum notice period regarding operational changes ranges from three to six months, depending on the proponent of change.
- **Whistleblowing** – The stakeholders may discuss or disclose in writing any concern regarding potential violation of the Code of Business Conduct with the Conflicts of Interest Committee. Reports or disclosures can be made in writing or by email. All information received in connection with the reports or disclosures shall be strictly confidential and shall not be disclosed to any person without prior consent of CICOM. The Company commits to protect those who report in good faith from retaliation, harassment and even informal pressures. It will take the necessary and appropriate action to do so in enforcing the policy.

Violation of any provision of the Code of Business Conduct as determined through due process may result in disciplinary action, including dismissal and reimbursement for any loss to the Company that results from the employee's action. If appropriate, a violation may result in legal action against the employee or referral to the appropriate government authorities.

The following shows the process of termination upon findings of Anti-Corruption:

1. In case an Offense is committed or supposed to have been committed by an employee or business partner, his immediate superior or transacting department must properly investigate the matter.
2. Establish and check facts that will serve as basis for decision, examining evidence physical or otherwise. Twin notices are to be sent. The employee concerned or business partner is asked to air side, while there will also be an employee conference.
3. Analysis and evaluation of the findings
4. Preserving the integrity and reliability of evidence
5. Recommendation of Penalty. If the recommended penalty is dismissal, the department head shall endorse the matter to HRD for further evaluation and will in turn endorse the matter to Corporate Legal for the conduct of Administration Investigation/Hearing to determine whether the matter merits the imposition of dismissal
6. Imposing the penalty/dismissal will be documented using the appropriate forms
7. The concerned party will be informed verbally by explaining the findings and the penalty. All concerned parties/department must be notified of the disciplinary penalty.
8. Upon recommendation of Corporate Legal of dismissal, the Notice of Dismissal is subject to approval by the President or Company Officer authorized to do so. Upon approval of the Notice of Dismissal, the department head will serve the notice to the employee. If the employee refuses to acknowledge receipt copy of notice as such fact(s) will be annotated on all copies of the notice. The said Notice of Dismissal has to be sent via registered mail or other accredited courier to the last known address of the employee. Proof of delivery must be kept as evidence to show that the notice was served. All departments concerned must be notified of the dismissal.

Opportunities and Management Approach

We are taking steps to evaluate the effectiveness of implementation of our anti-corruption policy. We are looking at opportunities to engage our employees more on this topic through conducting more regular formal trainings on anti-corruption and how to best ensure that incidents are better tracked and avoided in the company.

ENVIRONMENT

Resource Management

Energy consumption within the organization:

Disclosure	2021	2022	Units
Energy consumption (renewable sources) ¹	104,951.30	253,897.50	GJ
Energy consumption (gasoline) ²	N/A	2,581.11	GJ
Energy consumption (LPG) ³	N/A	12,063.99	GJ
Energy consumption (diesel)	37,091.44	38,668.14	GJ
Energy consumption (electricity) ⁴	783,783.76	1,672,609.25	GJ

¹These include energy generated from the rooftop solar facility of our malls and renewable energy purchased.

^{2,3} 2021 data for gasoline and LPG are no longer available.

⁴This covers all non-renewable electricity from the grid in all our properties

Reduction of energy consumption

Apart from buying from renewable energy sources and installing solar panels, RLC conducts several energy-saving projects to efficiently manage the consumption of our energy resources. This includes the changing of lightbulbs to LED to fit green building standards. To track the savings done by these projects, a data management system is put in place to effectively record the changes in energy consumption.

Energy and Reduction of Energy Consumption

Impacts and Risks: Where it occurs, RLC's involvement, stakeholders affected

The main source of electricity in the Philippines is still generated by burning fossil fuel. Amidst the efforts to use renewable energy, it is barely enough for buildings to fully function with green energy alone. The over reliance on fossil fuel causes huge environmental impacts such as high amounts of GHG emissions and air pollutants, as well as high volume of water consumption, among others. Communities surrounding these plants run the risk of several health problems due to exposure to these air pollutants while GHG emissions contribute to climate change and global warming.

Management Approach for Impacts and Risks

Since 2015, RLC has committed its efforts to the continuous installation of solar panels in our malls. Currently, RLC has 24 solar-powered malls and has invested a total of 1.7 billion to install 99,100 panels. To date, these 24 malls have saved a total of 1.1 billion pesos in electricity costs and avoided a total of 98,951 Tonnes of co2 emissions which is equivalent to 1.6 million trees planted. Apart from this, a total amount GJ of renewable energy was purchased for 2022 to lessen the consumed electricity from fuel-based generators.

To lower energy consumption RLC did a Chiller Upgrade program as an initiative to lower energy consumed by replacing old chillers with new ones that consume less electricity.

Opportunities and Management Approach

Seeing the big effect of our solar panel installations on the environment in the past 7 years, RLC plans to install additional solar panels on our other malls every year, eventually expanding to other properties. The goal is to install solar panels in 2 malls every year, moving forward. There is huge potential considering that the prices of solar panels continue to go down and processes of acquisition and installment improve every year. The company is consistently improving its efficiency in reaching its sustainability goals.

Water consumption within the organization

Disclosure	2021	2022	Units
Water withdrawal	5,643,629.41	5,801,123.81	Cubic meters
Water consumption	4,909,957.59	5,046,977.71	Cubic meters
Water recycled and reused	23,997.76	29,005.62	Cubic meters

Water Consumption

Impacts and Risks: Where it occurs, RLC's involvement, stakeholders affected

Being the most versatile resource, water is a key element in making sure that daily operations run smoothly. Office buildings need to ensure the availability of their water supply in order to cater to its customers, personnel and tenants properly as well as to maintain clean and workable spaces. Despite its seemingly limitless supply, water is still a scarce resource and it's our duty to handle it responsibly and efficiently. We understand that every liter that's consumed is a liter potentially taken from communities or agriculture that needs it as well.

Management Approach for Impacts and Risks

Currently, all our water resources are sourced underground. Before water is discharged, operational treatment is in place to make sure that the water used was cleaned well. We also make sure that the tenants, customers and personnel know how to conserve water by educating them on its importance as well as the different ways to responsibly use the resource. RLC malls have either rainwater collection systems that make rainwater usable, or wastewater treatment and recycling facilities for repurposing wastewater for non-portable uses, or both. Our wastewater recovery program has reduced our total wastewater discharge to public sewers and maximized different available sources of water. We make sure that our operatives on water treatment and discharge is in accordance with the Philippine Clean Water Standards.

During construction processes, particularly in RLC's residential properties, conservation of water is done by rationing for masonry and testing activities onsite.

In our Resorts and Hotels, water is on a much more operational level. With frequent use of amenities like pools and showers to ensure the enjoyable experience of guests, consumption of water is at a much higher level. This allows for a limited range of options for water efficiency. To tackle this, RLC continues to do periodical checking of leaks, invests in water-efficiency fixtures and sets water conservation reminders for customers and guests. Water softeners for provincial properties that experience hardness in water supply, continue to be implemented this year. It has improved our overall water efficiency and reduction in consumption. For future developments, installation of indirect heat exchangers will help save in our maintenance costs by protecting pipes from scaling which naturally conserves water resources as well.

Opportunities and Management Approach

RLC believes that water conservation and treatment are the key opportunities that can be explored. With new technology developing every day, the capacity in which rainwater can be harvested, treated and repurposed will definitely be a huge opportunity to lower discharge and increase water saved. Water catchments and water impounding areas continue to be good measures we are exploring to recharge the aquifer and reduce the impact of groundwater extraction.

Materials used by the organization

Disclosure	2021	2022	Units
Materials used by weight or volume			
• Total renewable ¹	None	None	kg
• Total non-renewable	81,160,071.66	71,680,944.03	kg
• Cement	49,930,544.46	48,325,534.59	kg
• Concrete	17,295,246.64	166,270.19	kg
• Glass	65,062.86	50,721.90	kg
• Rebars	13,869,217.70	23,138,417.35	kg
Percentage of recycled input materials used to manufacture the organization's primary products and services	None	None	%

¹ We plan to monitor the use of both renewable and non-renewable construction material for future building projects.

Materials

Management Approach for Impacts and Risks

In real-estate, construction and development is in the centerfold of growing the business. This means that RLC is heavily reliant on the use of construction materials such as cement, rebars and glass to build malls, houses, offices, paved roads in subdivisions, mixed-use developments and townships. While these materials are essential in building and renovating infrastructure, they are also non-renewable and require lots of energy, waste and carbon emissions to produce. It is also recognized that such materials also require mining of raw minerals to produce, hence added negative effects to the environment. Usage of these materials impacts

all stakeholders in general, since such scarce resources affect pricing of other resources indirectly. Limestone deposits in the Philippines are also limited, hence being more reserved in its usage will reduce the availability of these finite resources for future generations.

Management Approach for Impacts and Risks

Regulation and monitoring will be the key to managing the use of these materials. Working with contractors to continuously improve the overall design of our buildings and infrastructures while also ensuring sustainable construction practices will create a more optimized and eco-friendly use of raw materials without any trade-offs in durability and quality.

Opportunities and Management Approach

The main costs of constructing properties come from the materials used to build them. Reducing material use is a good way to lower cost, but to maintain the structural integrity of our buildings, we plan to improve and analyze our material efficiency, design and construction systems through improved use of environmentally friendly and recycled materials.

Ecosystems and biodiversity (whether in upland/watershed or coastal/marine)

This is considered non-material for our company since we do not have operations within or adjacent to biodiversity-rich areas.

Environmental impact management

Air Emissions

Total GHG Emissions Produced

Disclosure	2021	2022	Units
Direct (Scope 1) GHG Emissions ¹	4,561.08	3,493.26	Tonnes CO2e
Energy indirect (Scope 2) GHG Emissions	119,716.18	180,266.76	Tonnes CO2e
Indirect (Scope 3) GHG Emissions	153,674.94	173,928.20	Tonnes CO2e
Emissions of ozone-depleting substances (ODS) R-22 (has ODP of 0.05) ²	N/A	N/A	Kg

¹Scope 1 includes diesel consumption in operations.

²We have yet to set up the system to collect data from the properties.

Greenhouse Gas (GHG) Emissions

Impacts and Risks: Where it occurs, RLC's involvement, stakeholders affected

A huge part of our GHG emissions come from sourcing our electricity externally. These power generation facilities burn fossil fuel to produce high amounts of electricity, and thus also release a lot of carbon emissions. Scope 2 emissions are indirect since the electricity that is being used is produced by a company outside RLC. Scope 3 emissions are a step further since the usage of electricity is not on RLC per se but our tenants. All these emissions if not reduced, will greatly affect climate change and global warming. In that sense GHG emissions affect all stakeholders indirectly.

Management Approach for Impacts and Risks

The key to significantly lowering emissions is simply to replace fossil fuel-based energy with renewable energy. Sourcing electricity from RE will result to zero carbon emission, so projects like solar panel installations in the rooftops of our malls as well as purchasing RE from suppliers will cause our company to buy less electricity from the grid, meaning we will consume less and naturally reduce our emissions. The whole GIGA Tower sources 100% of its electricity from RE suppliers and is now LEED Gold certified. This means that GIGA emits zero carbon emissions for scope 2 and 3.

Part of the company's emissions also come from diesel, gas and LPG use (scope 1). There is no clear alternative yet for these resources, however, educating our tenants, customers, and employees in responsible usage of these carbon-emitting sources continues to be a committed effort for RLC.

Air pollutants

How to compute for air pollutants:

Disclosure	2021 ¹	2022	Units
NOx	N/A	257.38	Tons
SOx	N/A	17.02	Tons
COx	N/A	55.46	Tons
TOC	N/A	20.87	Tons
Particulate matter (PM)	N/A	18.27	Tons

¹Data for 2021 is not available.

Air Pollutants

Impacts and Risks: Where it occurs, RLC's involvement, stakeholders affected

In our operations, the major source of air pollutants is from properties that have standby generators. Since they are standby power supplies only, their use is limited only in times of power interruptions, which has become very minimal in recent years. Unlike bunker C fuel, the generating sets are fueled by diesel oil, which could easily be burnt without the release of soot. Importantly, the air to fuel ratio is optimized during the operation of the generating power units. The impact of operating the generating sets on air quality is

expected to be tolerable and will not cause a significant adverse impact to the environment or people.

The main air pollutant source of RLC is when generators become operational. When there are power outages or sudden need for additional electricity, stand-by generators are used to supply energy on the spot. Since these generators are only on “stand-by” they are only used on a situational basis. However, when they are operational, air pollutants such as NOx, SOx, COx are produced. These generators are powered by diesel oil, and unlike bunker C fuel, diesel oil is easily burnt without the release of soot.

Management Approach for Impacts and Risks

We ensure that we comply with clean air standards of the Department of Environment and Natural Resources (DENR). Our gensets are being tested twice a year by third-party consultants to ensure that they remain within DENR standards.

Opportunities and Management Approach

We see opportunities for reducing our Air Pollutants. We make sure that mitigating measures are properly implemented in all the APCS (Air Pollution Control Systems) and ensure the installation and proper & regular monitoring and maintenance of the generator sets, and air pollution control facilities, such as, mufflers exhausts, and air conditioning systems filters.

Solid and Hazardous Wastes

Solid Waste

Disclosure	2021	2022	Units
Total solid waste generated	22,926,915.64	26,989,210.20	kg
Reusable ¹	N/A	117,819.64	kg
Recyclable	4,114,634.37	4,449,445.96	kg
Composted	6,906,395.98	8,221,626.78	kg
Incinerated	None	None	kg
Residuals/Landfilled	11,904,249.45	14,200,317.82	kg

¹2021 Reusable waste data is unavailable

Hazardous Waste

Disclosure	2021	2022	Units
Total weight of hazardous waste generated	N/A	290,905.81	kg
Total weight of hazardous transported ¹	N/A	288,735.03	kg

¹A portion of Hazardous Waste remained in our allocated depository area as of year-end 2022. We have already transported all remaining hazardous waste from 2022 in Q1 2023 to DENR-accredited treatment facilities.

Solid and Hazardous Wastes

Impacts and Risks: Where it occurs, RLC's involvement, stakeholders affected

Waste generated from our facilities is collected by our accredited waste haulers and disposed of properly in the landfills closest to our locations. We recognize gaps in this system because we are unable to fully monitor how much of the waste is being collected from our facilities and is being recycled versus how much ends up in landfills. Landfills may not be ineffective in storing waste; hence it could potentially contribute to marine litter. This could affect us and our stakeholders, including government, communities, waste pickers, and the environment. Biodegradable waste in landfills is also a major source of GHG emissions.

Management Approach for Impacts and Risks

We assess the capability of our waste haulers to manage our waste, including making sure that they dispose of our waste in a legally operated landfill that meets the standards of DENR. In our properties, we allocate a space for our materials recovery facility. We designate key people to effectively manage and operate the MRFs according to DENR standards.

We provide training to our housekeeping staff who handle the waste to ensure it is properly managed, and hauling is done regularly.

For hazardous wastes, we engage with DENR accredited transporter and treater. We allocate a separate space to store these wastes in our facilities before they are collected.

Opportunities and Management Approach

With increasing awareness on the issue on marine litter we see an opportunity to be part of the solution and position our properties to have the best waste management system in the country. We are currently improving our waste management system by working with our merchants to replace non-recyclables with recyclables to reduce total residual wastes that are more difficult to manage. We are also working with recyclers to link them with our waste collectors to ensure the recyclable waste we generate is recycled. We are also exploring ways to process our biodegradable waste into compost or energy to reduce the total waste sent to landfills. We are piloting the system in our two malls and if proven to be successful, it will be scaled-up to all our commercial centers. Moving forward, this will give us an opportunity to collaborate with our stakeholders. We will innovate on waste flows by providing training and learning opportunities to both our employees and customers.

Effluents

Effluents are relevant in all our properties. By design, all our commercial, office, and hotels have been fitted with wastewater treatment facilities to meet with the regulatory requirements of DENR.

Environmental compliance

Non-compliance with Environmental Laws and Regulations¹

Disclosure	2021	2022	Units
Total amount of monetary fines for non-compliance with environmental laws and/or regulations	None	None	PhP
No. of non-monetary sanctions for non-compliance with environmental laws and/or regulations	None	None	#
No. of cases resolved through dispute resolution mechanism	None	None	#

¹No data to be disclosed

Environmental Compliance

Impacts and Risks: Where it occurs, RLC's involvement, stakeholders affected

Being a real-estate business, RLC has a very sensitive relationship with the environment. Certain decisions and choices such as where buildings are constructed, how buildings are constructed, what materials were used, what permits we have, can easily disrupt the environment, thus exposure to non-compliance risks. With the scarcity of environmental resources and the industry's impact on nature, environmental laws are set to regulate the actions done by companies such as RLC. Putting a focus on compliance will not only be good for the environment but also minimize overall cost and damage to our reputation.

Management Approach for Impacts and Risks

Compliance to environmental laws is fundamental to our operations. We have a designated unit that ensures all aspects of our operations are compliant with relevant laws. We ensure our gensets are maintained well to meet air quality standards and that our sewage treatment facilities are fully operational to ensure our effluents meet the Clean Water Act.

RLC is aware of the stakes in maintaining compliance with environmental laws set by the government.

Opportunities and Management Approach

We plan to step up our internal capability building and improve our systems so that all activities that we will do will remain compliant to regulations. We will invest in training and monitoring activities to correct any non-compliance issues in our operations internally to reduce findings from audits of government and third - party consultants.

SOCIAL

Employee Management

Employee Hiring and Benefits Employee data

Disclosure	2022	Units
Total number of employees	2,617	#
a. Number of female employees	1,477	#
b. Number of male employees	1,140	#
Attrition rate ¹	19%	rate
Ratio of lowest paid employee against minimum wage	1:1	ratio

¹New Hires in 2022 = 1224; Turn-over = 726; 2021-2022 average employee count: 2,575.50

Attrition computation: Total New Hires – Turn-over / Average Total # of Employees last year & current year (1224 - 726) / (2,534+2,617 / 2)

Employee benefits

List of Benefits	Y/N	% of female employees who availed for the Year (2022)	% of male employees who availed for the Year (2022)
SSS ¹	Y	21%	16%
PhilHealth ¹	Y	3%	2%
Pag-ibig ¹	Y	24%	13%
Parental leaves ²	Y	4%	4%
Vacation leaves ^{2 6}	Y	87%	85%
Sick leaves ²	Y	89%	77%
Medical benefits (aside from PhilHealth) ³	Y	No data provided by HMO due to data privacy	No data provided by HMO due to data privacy
Housing assistance (aside from Pag- ibig) ⁴	N	none	none
Retirement fund (aside from SSS)	Y	83%	67%
Further education support	Y	2	5
Company stock options	N	-	-
Telecommuting	Y	No data available	No data available
Flexible-working Hours	Y	No data available	No data available
Rice Subsidy ⁵	Y	100%	100%

¹Based on total number of employees – 2,617 Note that 100% of our regular employees are covered by mandatory benefits.

²Based on total number employees who are entitled to leaves and the actual number of employees who availed the leaves.

³100% of regular employees are covered with at least PhP 60k/month for entry level but availment of HMO benefits is not being disclosed due to data privacy.

⁴We only provide discount privileges to employees

⁵Based on regular permanent employees only

⁶Unclaimed Vacation and Sick Leaves for non-executive positions are convertible to cash 100% and 50% of daily rate respectively. Unclaimed Sick leaves for executives are convertible at 50% of daily rate.

Diversity and Equal Opportunity

Disclosure	Quantity (2022)	Units
% of female workers in the workforce	56	%
% of male workers in the workforce	44	%
Number of employees from indigenous communities and/or vulnerable sector ¹	30	#

¹Vulnerable sector includes, elderly, persons with disabilities, vulnerable women, refugees, migrants, internally displaced persons, people living with HIV and other diseases, solo parents, and the poor or the base of the pyramid (BOP; Class D and E).

¹ Solo Parents (13) + Elderly (17)

Employee Hiring and Benefits, Diversity and Equal Opportunity

Impacts and Risks: Where it occurs, RLC's involvement, stakeholders affected
<p>Our policy and practice in hiring determines our ability to foster equal distribution of opportunities across diverse sets of people. For example, setting a policy on gender equality or hiring people coming from vulnerable groups will determine how much opportunity we are able to distribute to the male and female population or vulnerable groups given their nuanced needs and circumstances. Hence, we take our hiring policy seriously to provide everyone with a level plane field to access the employment opportunities that we create through our business.</p> <p>The benefits we provide our employees deliver a lasting effect to our employees' quality of life. For example, providing health care coverage to our employees determines their resilience to medical emergencies, which is key to maintaining quality of life. Employees who enjoy a good quality of life will tend to be more engaged and productive in the workplace, which impacts our business positively.</p>

Management Approach for Impacts and Risks
<p>Hiring, Benefits, Diversity and Equal Opportunity. We hire based on capability and alignment with the requirements of the job. In our hiring process, we do not discriminate against any person in terms of gender, ethnicity, age, and other circumstances. We apply an anticipatory hiring strategy looking at our needs in the next 3-5 years based on our long-term business strategy. We have an intake program to hire early on and better prepare our new hires even before the actual needs arise.</p> <p>In terms of gender diversity, we currently have about 56% female and 44% male. We are working towards striking a better balance in terms of gender. RLC was included in the 2022 Bloomberg Gender Equality Index for scoring at or above global threshold established by Bloomberg to reflect high level of disclosure and over- all performance across the frameworks' five pillars: Female Leadership and Talent Pipeline; Equal pay and Gender Pay</p>

Parity; Inclusive Culture; Sexual Harassment Polices; and Pro-Women Brand.

In particular, RLC scored high in Female Leadership and Talent Pipeline or equal representation and opportunities in the workplace and Anti-Sexual Harassment Policies. RLC's employees are 56% women. It can also be noted that 67% of promoted employees and 48% of executive officers are Female.

Benefits. We benchmark our benefit structure with the industry standards and adjust accordingly to stay within the industry average. On top of government-mandated benefits, we provide other benefits as part of our engagement initiatives such as healthcare coverage (HMOs), life insurance, medical allowance, rice subsidy, bereavement assistance, discounts to our products, and access to affordable emergency loans.

We also take advantage of our business ecosystem in the JG Summit Group by linking our employees to Robinsons Bank for access to affordable loans tailor fitted for our employees.

Opportunities and Management Approach

Attrition. Our attrition rate for 2022 was 19%. In exit interviews, we see offers for better employment opportunities remain the biggest reasons for attrition. We opened 13 properties (**Malls:** Robinsons Malls Gapan, Robinsons Malls Antipolo Expansion | **Offices:** Cybergate Galleria Cebu, Cybergate Bacolod 2, Cybergate Iloilo 2 | **Hotels:** Go Hotel Plus Naga, Summit Naga, Go Hotel Plus Tuguegarao, Fili Urban Resort Cebu | **Residences Vertical:** Amisa Building D, Sierra Valley Gardens Building 3, Woodsville Crest Pine Bldg | **Residences Horizontal:** Springdale Baliwag).

Retaining employees is critical to our long-term success in the real estate industry, ensuring customer satisfaction, increased sales, satisfied coworkers, and effective succession planning as well as organizational knowledge and learning.

RLC aims to reduce its attrition rate by 5 percentage points in the next 5 years. The management aims to improve the following, (i). training/ workshops, (ii). increase mentorship and guidance from supervisors, (iii). more discussion with employees and managers on employee's career growth, (iv). as well as a review of our benefits and total rewards policy.

Benefits. More than mere compliance to minimum pay mandates, we provide healthcare coverage (HMOs), life insurance, medical allowance, rice subsidy, bereavement assistance, discounts to our products, and access to affordable emergency loans. We also offer preferential rates for real estate purchases from RLC, and loans with Robinsons Bank.

To improve our talent retention and employee engagement, we see an opportunity to assess the benefit availment rates of our employees across our different benefit types to determine

overall effectiveness of our benefit structure. We will continue to innovate on structures that better responds to the real needs of our employees.

Employee Training and Development

Disclosure	2022	Units
Total training hours provided to employees		
a. Female employees	4,242	hours
b. Male employees	2,409	hours
Average training hours provided to employees ¹		
a. Female employees	3.41	hours/employee
b. Male employees	2.83	hours/employee

¹Training hours indicated here are the instructor-led Classroom internal trainings. Not reflected are trainings attended by employees outside the organization, hands-on/on-the job trainings, computer/video base e-learnings, and coaching and mentoring. There are 1,243 female employees and 850 male employees who underwent training in 2022.

Employee Training and Development

Impacts and Risks: Where it occurs, RLC’s involvement, stakeholders affected
<p>The level of training hours is an important driver of employee growth and development. Our ability to meet our employees’ training needs impacts their overall growth as professionals. Highly trained and highly engaged employees tend to be more productive, which also benefits the company. This year about 2,409 and 4,242 training hours were provided to male and female employees, respectively. We will continue to make trainings more equally accessible and attractive across genders.</p> <p>During the pandemic, RLC provided virtual training programs and online learning courses in lieu of in face-to-face person trainings.</p> <p>To make training opportunities more accessible to employees, RLC provided online learning resources via LinkedIn and Coursera. This encouraged participation from employees in other regions. Training areas included: customer service, communication, coaching, leadership, finance, negotiation, and problem solving; as well as engineering, leasing, and marketing. Not only are online courses cost-effective, but there are also no down time, travel or accommodation expenses incurred; and they have the smallest carbon footprint, too. Their popularity among employees is also due to time efficiency. Research shows that virtual training is generally 25% to 60% shorter compared to in person courses on the same subject.</p>

Management Approach for Impacts and Risks

We adopt a centralized learning framework that is anchored on the Core Values of the organization. RLC follows curriculum consistent with the standards of JG Summit group of companies, which are categorized into internal learning courses as follows:

1. **Core Development Programs** - enhances the soft skills of employees. This includes programs on customer service, communication, and professional image.
2. **Management Development Programs** aim to provide a strong leadership and coaching culture in the organization, hence programs aimed to develop these competencies fall under this.
3. **Executive Development Programs** target high potential and high performing leaders. This covers programs on problem solving, negotiation, finance, and strategic communication.
4. **Functional Training Programs.** There are Functional Training Programs that are customized per department that address the gaps of different functions. These programs include development plans for Engineering, Leasing, Marketing, Construction Management, and Operations. There is a continuous development of in-house SMEs (subject matter experts) who continue to impart learning on the job to their colleagues via share and learn sessions that allows for sharing of best practices while learning new technology and trends at the same time.

RLC promotes the development of employees by continuously providing relevant and timely training programs anchored on the training needs of the company and the employees.

Opportunities and Management Approach

We continue to anticipate new skills and capability needed by our employees to help us prepare for the future in terms of new technologies and industry practices in real estate. For example, we are continually on the look-out for new and better technologies and practice in managing malls, offices, residences and hotels or in the design and construction of different property formats. Being continually informed on new industry developments enable us to take leadership in the market.

Labor-Management Relations

Disclosure	2022	Units
% of employees covered with Collective Bargaining Agreements ¹	0%	%
Number of consultations conducted with employees concerning employee-related policies ¹	0	#

¹In general, we consult our employees on any new policy that affects them. Based on our corporate governance we afford ample time for employees to provide input and feedback before we put policies in effect.

Labor – Management Relations

Impacts and Risks: Where it occurs, RLC's involvement, stakeholders affected

Good labor-management relations create a healthy workplace for us. It enables our employees to raise their concerns to the management. It helps the management find ways to refine its policies and systems that improve our workplace conditions in both construction and in operations, particularly in our malls and hotels and resorts. Good workplace conditions help reduce health and safety risks and provide social safety nets for our employees in times of crisis.

Poor Labor-Management relations grossly affect performance and inherently has high reputational risk especially when labor unions resort to actions beyond close-door dialogues.

Management Approach for Impacts and Risks

RLC ensures the observance, strict implementation and compliance with employment and labor laws and policies with regards to recruitment, employment, retention and benefits of the employees.

We are committed to providing a decent workplace for our employees and providing their needs to be effective in their work. We practice an open-door policy. Employees may directly communicate with their immediate superior or with the HR department. We also listen to our employees through employee engagement surveys and other ad Hoc surveys that are conducted by our HR. We also provide informal avenues for employees to raise their concerns to the management, such as lunch meetings and get together activities.

Digital tools such as video meetings and group chats were utilized to frequently update our employees of changes at work. This included work protocols in line with the pandemic which provided opportunities for our employees to communicate their concerns to management. However, open lines were established due to limited face-to-face interaction during the pandemic

The safety and welfare of our employees are important, protocols were placed to meet the needs of the employees during the pandemic such as the provision of healthcare monitoring system of employees, work from home arrangements, provision of shuttle service for employees, shifting schedules, postponement of construction works, essential health kit etc.

The Company ensures the observance of strict implementation and compliance with employment, labor laws and policies with regards to recruitment, employment, retention and benefits of employees. Minimum notice period regarding operational changes ranges from three to six months, dependent on the proponent of change.

Opportunities and Management Approach

We continually look for better ways to solicit feedback from our employees through formal and informal feedback sessions. In November 2022, we received an average score of 78% when we conducted a pulse survey to assess the impression of the employees towards the company and its work environment. This is in terms of employee engagement, collaboration, communication, company leadership, customer focus, personal career growth & development potential, job enablement, pay & benefits, performance & accountability, strategic alignment and work process.

Workplace Conditions, Labor Standards, and Human Rights

Occupational Health and Safety¹

Disclosure	2022	Units
Safe Man-Hours	5,757,245.62	Man-hours
No. of work-related injuries	0	#
No. of work-related fatalities	0	#
No. of work-related ill-health	0	#
No. of safety drills	147	#

¹This disclosure includes the Robinsons Construction Management unit.

Labor Laws and Human Rights

Disclosure	2022	Units
No. of legal actions or employee grievances involving forced or child labor	0	#

Do you have policies that explicitly disallows violations of labor laws and human rights (e.g. harassment, bullying) in the workplace?

We do not have explicit written corporate policies relating to these topics since these are expressly defined in our Philippine labor laws, which we ensure compliance in all our operations.

Topic	Y/N		If Yes, cite reference in the company policy
Forced labor	Y		Indicated in the Employee Discipline Policies and Guidelines; “Notwithstanding the express enumeration of acts, omission or incidents in the Offenses Subject to Disciplinary Action (OSDA), the
Child labor	Y		

			<p>pertinent provisions of the Labor Law and allied laws, rules, and regulations are deemed incorporated in the OSDA. For acts or omission not specifically treated in the OSDA, the pertinent provision of law shall apply”</p>
Human Rights	Y		<p>Indicated in OSDA; (1) Sections 3- Acts or Omissions Concerning Relationships with Superior, Attendance to and Performance of Assigned Duties, (2) Section 4- Acts or Omissions Concerning Harmony and Good Order, Safety and Decency at Work</p> <ul style="list-style-type: none"> • Policy on Sexual Harassment • Policy on Health, Safety and Welfare • Corporate Environment, Health and Safety Policy • Drug Free Workplace Policy • Workplace Policy on Prevention Control of HIV and AIDS, Hepatitis B and Tuberculosis • Special Benefits for Women/Magna Carta for Women • Leave Benefits Policy (includes Expanded Maternity Leave, Solo Parent Leave, Vacation Leave, Sick Leave, Service Incentive Leave, Nuptial Leave, Emergency Leave, Bereavement Leave) • Whistleblowing Policy • Data Privacy Policy • Flexible Work Arrangement Policy • Work from Home Program • Mental Health and Wellness

			Policy <ul style="list-style-type: none"> • Environment Health and Safety Policy • Retirement and Separation Benefits Policy
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Workplace Conditions, Labor Standards, and Human Rights

Impacts and Risks: Where it occurs, RLC’s involvement, stakeholders affected
<p>Compliance to labor laws and human rights standards, as well as safe operation and accident prevention are fundamentals to running a good business.</p> <p>Threats to the rights, health, and safety of our employees impact our productivity, employee retention, and employee engagement. More importantly, it impacts the wellbeing and quality of life of our employees. Risks to health and safety are greater in construction sites than in operations.</p>

Management Approach for Impacts and Risks
<p>OSH management system is primarily designed to protect the health and safety of individual workers or members of the company. OSH Trainings are regularly conducted for the Lead Persons – Engineers, Security, Operations personnel.</p> <p>Health and safety risks are regularly assessed to identify ways to eliminate or minimize incidence. We set standards for safe working practices and ensure they are practiced by all our employees, especially those involved in construction and operations. In-house auditing and inspections are being conducted by facility's/property engineers and operation's personnel. Documentations is done by engineering and security and validated by the JG Summit Engineering group.</p> <p>Protocols were put in place to ensure protection of the employees from exposure of COVID-19 virus. These included mandatory submission of health declaration, physical distancing in the workplace, work-from-home arrangements, shifting schedules, restrictions on physical meetings & gatherings and strict implementation of sanitation protocols. We established a healthcare team to check and assess conditions of our employees when they have been exposed or display symptoms of the virus.</p> <p>We ensure strict compliance with the requirements of the Fire Code of the Philippines and other relevant regulations.</p> <p>We regularly submit our safety records to the Department of Labor and Employment (DOLE) to comply with their safety, health, and welfare standards and policies. In addition, all</p>

properties/facilities of RLC's have clinics to cater to employees and workers.

Beyond safety, we ensure all our operations comply with labor laws, including those relevant to forced labor, child labor, and human rights. We conduct periodic internal audits to monitor these risks in all our operations. The findings are discussed in the top management.

Opportunities and Management Approach

We continue to work with our contractors to build a culture of safety in all our construction and operations. More frequent and deliberate activities will be done to educate and remind our employees on safety standards and protocols to strengthen our safety culture and make safety a second nature to our employees not just in the workplace but even in their homes.

Supply Chain Management

Do you have a supplier accreditation policy? If yes, please attach the policy or link to the policy:

Yes. Pertinent portion is re-stated in column no. 3 below.

Do you consider the following sustainability topics when accrediting suppliers?

Topic	Y/N 2022	If Yes, cite reference in the supplier policy
Environmental performance	Y	As stipulated in Supplier Accreditation Policy,... "All interested suppliers shall submit the accomplished Supplier Accreditation Application Form (SAAF) together with the required accreditation documents." <i>--required documents include all pertinent government permits per supplier type eg Mayor's Permit, Environmental Permits, Philhealth, SSS, Pag-Ibig etc</i>
Forced labor	Y	
Child labor	Y	
Human rights	Y	
Bribery and corruption	Y	As stipulated in Supplier Accreditation Policy, "... Without the written consent of the company, directly or indirectly offers or gives any benefit or compensation in cash or otherwise, to a company employee because of the employee's association, engagement Or duties with the company.

Supply Chain Management

Impacts and Risks: Where it occurs, RLC's involvement, stakeholders affected

About 62% of our revenue flows to our suppliers. Most of the activities we do in the value chain is carried out by suppliers from construction to property management. Hence the impact of our suppliers to environment, society, and economy (ESE) is a significant portion of our impact. Our supplier's success in delivering their output determines our own success. Their impact to ESE affect essentially all our stakeholders.

Management Approach for Impacts and Risks

Our current supplier accreditation policy ensures that all our suppliers meet the minimum standards to deliver quality output for us. Through our accreditation process, we assess their capability and compliance to all relevant laws and regulations.

Our supplier accreditation process are as follows:

1. **Application** - All suppliers intending to do business with any BU must apply for accreditation through the submission of an accomplished Supplier Accreditation Application (SAA) together with the required documents. SAA contains the basic information about the supplier's company, organization, products or services offered and other relevant information necessary to evaluate the supplier's overall competencies.
2. **Appraisal** - RLC shall appraise all suppliers applying for accreditation using a rating system for both the company and the product or service. The Rating System for each accreditation criteria may vary by commodity group. The supplier must meet at least 75% to be recommended for accreditation approval.
3. **Accreditation Approval** – Approval will be done by the corporate supplier accreditation team of RLC.

On top of the accreditation process, the following processes are being done to assess the performance of suppliers.

1. **Maintenance** – All accredited suppliers shall be included and maintained in the supplier information database.
2. **Review and Evaluation** – on a periodic basis, a complete reassessment of the supplier's performance like the initial accreditation process will be conducted based on key performance metrics.

Any supplier that fails to comply with minimum standards go through the following recourse: 1) Suspension, 2) Debarment, 3) Appeal Process, and 4) Reinstatement if the supplier is able comply with our minimum standards.

Opportunities and Management Approach

We are reviewing our supplier accreditation policy to include relevant to environment, social, and economic criteria to ensure that our sustainability standards and practices is also applied to the supplier.

Relationship with Community

Significant Impacts on Local Communities

Focus Area : RELIEF OPERATIONS

In times of crises that impact jobs and livelihoods, immediate aid and support make a huge difference in alleviating the plight of disadvantaged populations. This year, the RLC actively took part in extending emergency assistance to address the most urgent humanitarian needs in light of natural calamities.

1. Emergency Relief / Relief Operations

This year, a total of 18 relief operations were organized in coordination with both local and provincial government units. Through our malls, we were able to provide affected communities nationwide with over 8,000 relief packs and emergency assistance in the aftermath of Typhoons Agaton, Karding, Neneng and Paeng and the fire incident that happened at Brgy. Punta Princesa Cebu City.

During calamities various Robinsons Malls took part by providing free parking, charging, and WiFi stations for stranded individuals.

Focus Area : HEALTH & NUTRITION

The COVID19 pandemic emphasized the importance of maintaining good health and nutrition more than ever. As communities slowly recover from the effects of the pandemic, RLC launched several initiatives to provide much needed support and assistance to the most vulnerable communities.

1. Feeding Programs

This year, RLC launched 1-school year Feeding Programs for over 100 malnourished students of City Gates Academy Antipolo and Ilugin Elementary School Pasig in partnerships with Giving Hope Foundation and Thrive. This program seeks to fill the nutrition gap and provide “brain power” to the students that results in better attendance and participation in school.

2. Mental Health Services

In support of the mental health awareness campaign, Robinsons Place Valencia, in partnership with Halad to Health, opens a safe space booth that provides free mental health consultations to mallgoers. This initiative aims to make mental health support more accessible to the community especially to those who may be dealing with bullying, depression, suicidal thoughts, teen pregnancy, stress, and other anxiety & mental health

issues.

3. Pediatric Cancer Home Rehabilitation

In the objective of improving the living conditions of indigent pediatric cancer patients of Philippine General Hospital who take shelter in “Bahay Aruga” in Ermita Manila, RLC, in partnership with Boysen Paint Philippines, conducted a rehabilitation activity through repainting of the bedroom walls with fun and colorful designs to provide a better environment to its inhouse patients. This repainting activity was participated by RLC volunteers from Robinsons Hotels & Resorts.

Focus Area : CHILD WELFARE & EDUCATION

With its recognition of the importance of child welfare development and education, RLC promotes education through provision of needed equipment, supplies, and basic materials to support the education of children and youth.

1. Brigada Eskwela

In anticipation for the re-opening of face-to-face classes after the pandemic, RLC through DepEd’s Brigada Eskwela, provided support to chosen schools by donating cleaning & painting materials, sanitation equipment, furniture and school supplies. RLC was able to reach a total of 31 schools nationwide. RLC volunteers also actively participated in the cleaning & painting activities of the school in preparation for the opening of classes.

2. Brigada Pagbasa

RLC also supported DepEd’S “Brigada Pagbasa”, through donations of learning & reading materials to over 100 Kinder to Grade 3 students of Ilaya Barangka Integrated School, Mandaluyong City. RLC volunteers also shared fun book-reading sessions with the children.

3. Gift-Giving to Indigent Children

Children were the highlight of Christmas season, as RLC, through Robinsons Malls, Robinsons Hotels & Resorts and RHomeS launched gift-giving initiatives to various child welfare organizations through partners and local government units. Over 800 children were given some Christmas cheer with gifts and fun activities.

Focus Area : COMMUNITY DEVELOPMENT

RLC strives to impact positive change in communities where it is present through provision of avenues to access to opportunities and services on health and wellbeing.

1. Lingkod Pinoy & Homeowners Express

The Lingkod Pinoy Centers emerged from the RLC’s desire to support the government in making essential services accessible to more Filipinos. It is a one stop shop where people can access a variety of public services. Started in 2011, the Lingkod Pinoy Center is now present nationwide to provide convenient and comfortable venues to make transactions. The centers average daily transaction in 2022 is 27,543 with 84 stand-alone offices and 152 centers nationwide. The following are the government agency partners:

- SSS
- Pag-Ibig
- PRC
- PhilHealth
- BI District Offices
- DFA
- OWWA
- QC LGU
- BOQ
- PHILPOST
- NBI
- TIEZA
- LTO
- POEA
- LRA
- SEC
- DTI

Robinsons Malls and RLC Residences also provided safe spaces for government agencies to administer COVID-19 Vaccinations, Bloodletting, National ID registrations, Saliva RT-PCR testing, Voters’ Registration, Passport Renewal, Seminars on safety etc in select properties nationwide.

2. Transport Hubs

RLC’s presence in several communities makes it a strategic hub for transport connectivity. By providing terminal spaces for public utility vehicles, the malls improve accessibility to several destinations for commuters. Robinsons Malls host a variety of transport services: from P2P buses, UV Express Services and vans, electric and regular jeepneys and tricycles. Some of the Malls also provide loading bays to ensure a safe and systematic way for commuters to board and alight from public transport vehicles. In total, 54,823 sqm of space in Robinsons Malls were allotted for public transport terminals nationwide.

3. Locally Sourced

Robinsons Malls hosted Locally Sourced in select malls nationwide to support the businesses of local MSMEs. Executed in partnership with the Department of Agriculture and other related agencies, the program helped showcase the different agricultural products of local farmers/entrepreneurs.

4. Entrep Corner

RLC launched the Entrep Corner Exhibit in partnership with Trinity University of Asia where over 200 college and senior high school students taking up business-related courses & subjects showcased their original food & non-food products. This activity provided actual retail experience to the students with the aim of honing their entrepreneurial skills in a real business environment.

5. Solar Lights Donation

As part of RLC's commitment to supporting our local government to provide a our communities with better life, RLC, through RHome, donated over 20 solar streetlights with poles to the local government unit of General Santos City to provide better and sustainable lighting in the streets of the city.

6. Lingkod Pinoy & Homeowners' Express

To support the government in making essential services accessible to more Filipinos, Robinsons Malls and RLC Residences provided safe spaces for government agencies to administer COVID-19 Vaccinations, Bloodletting, National ID registrations, Saliva RT-PCR testing, Voters' Registration, Passport Renewal, Seminars on safety etc in select properties nationwide.

7. Livelihood Program

RLC's Adopt-A-Community project provided a 4-month livelihood program to chosen "ultra-poor" families in Purok 8 Riverview Village, Bacaca Davao City. The sponsored community was taught various livelihood, health & values lessons. Through this project, 36 families are given opportunities to put up their own sustainable sources of income.

Disclosure on Free and Prior Informed Consent (FPIC) is not material given that there are no operations that is within or adjacent to ancestral domains of indigenous peoples.

Relationship with Communities

Impacts and Risks: Where it occurs, RLC's involvement, stakeholders affected

Community could get impacted positively or negatively ranging from physical risks to social and economic risks. For example, displacement can be both physical displacement or economic displacement due to our presence.

Negative impacts in the community could have significant impact to our reputation and social license to operate. Conversely, delivering positive benefits to the community enable us to build stronger partnerships such as in local sourcing of goods and talents.

Management Approach for Impacts and Risks

Our social/community impact assessment and risk management process is a mandatory process that guides sustainability-related risk management and integrates a risk register into operating plans. As part of that process, exploration, production and major projects are examined against the physical, social and political settings of our operations. Local concerns may influence the potential importance of these stakeholders and environmental matters including long-term risks and cumulative impacts. Risks are identified and described by a diverse group of subject matter experts in each business unit (BU) and project.

To help Business Units in Community Assessment and affairs a System Management Approach is developed:

1. Impact and Risk Assessment- Assessment is basically the identification of potential and likely risks within a particular community, and the process of prioritizing those risks. The community risk assessment process can be as complex and detailed as local resources permit. Or, using basic skills and resources available to most organizations can be a more simplified process that will produce basic information that can be used effectively for intervention/enhancement projects.
2. Mapping Stakeholders and Prioritizing Risks- Identifying the people related to the project, those who will be affected by the development and those than can influence, and to help develop strategies to engage these people in the right way. In most contexts community development projects will have a wide variety of actors. Also, during this process, a risk register is developed looking at the long term and short term, and also looking at the probability and severity.
3. Addressing the Risk- A structured and coherent approach to managing the identified and ranked risk.
4. Engage Stakeholders- Communicate and collaborate on strategies and action plans in addressing risks and impacts.
5. Measure and Monitor- Tracking and assess actions to ensure ongoing adequacy and effectiveness of the management system.

Over-all, incorporating community affairs strategy into business brings transformative power through business excellence. Our philosophy is based on the idea that corporate success and

social welfare are interdependent. A business needs a healthy, educated workforce, sustainable resources, and adept government, to prosper and compete effectively. Also, for society to thrive, profitable and competitive business must be developed and supported to create income, wealth, tax revenues and opportunities for engaged social development.

Opportunities and Management Approach

RLC is currently cascading the Community Assessment tool to be used during the different phases of development; from Business development, construction and operations of projects and properties. Done properly, commercial development can improve a local community in more ways than one, by adjusting, innovating, and continuously improving systems, services and products being put out by the company.

Accordingly, since engagement and transparent reporting and disclosure of how we minimize and mitigate risks associated with construction and operations is a top business priority and key concern of our stakeholders; periodic communication and reporting is to be enhanced.

Customer Management

Customer Satisfaction

Disclosure	2022	Did a third-party conduct the customer satisfaction study (Y/N)?
Customer Satisfaction Score	79%	N

Health and Safety

Disclosure	2022	Units
No. of substantiated complaints on product or service health and safety ¹	874	#
No. of complaints addressed ²	1,354	#

¹ RHomes – 1 \ Hotels – 23 \ Malls - 850

² Hotels – 504 \ Malls - 850

Marketing and labelling

This topic is not material to our company, since we do not sell fast-moving consumer product

Customer Privacy

Disclosure	2022	Units
No. of substantiated complaints on customer privacy ¹	1	#
No. of complaints addressed	2	#
No. of customers, users and account holders whose information is used for secondary purposes	0	#

¹ Substantiated complaint include complaints from customers that went through the organization’s formal communication channels and grievance mechanisms as well as complaints that were lodged to and acted upon by government agencies.

Data Security

Disclosure	2022	Units
No. of data breaches, including leaks, thefts and losses of data	0	#

Customer Management - Health and Safety, Customer Privacy and Data Security

Impacts and Risks: Where it occurs, RLC’s involvement, stakeholders affected
<p>Customer management is fundamental to corporate success and sustainability. Our ability to keep our customers satisfied is at the core of our performance as a corporation. Ensuring their health and safety in the use of our products, and protecting their information are ways to deliver customer satisfaction.</p> <p>Our inability to meet their expectations poses a significant risk to our viability in both the short-and-long term horizons.</p>

Management Approach for Impacts and Risks
<p>Customer Satisfaction. We conduct periodic market research to gauge customer expectations and build the right products and services to meet their expectations, needs, and capabilities. Our customer satisfaction surveys tell us whether the products and services as designed have indeed met their requirements. We continually iterate and improve our performance through these processes.</p> <p>Health and Safety. We ensure that our properties do not pose any risk to the health and safety of our employees. This is assured from the design process to construction as well as operations that it meets the highest building standards that ensures it is resilient to any structural threats. In our properties, we continue to assess risks to our customers such as slippage and fall and periodically audit to ensure compliance to our standards.</p> <p>Protocols were put in place to ensure protection of the employees from exposure to COVID-19 virus. These included mandatory submission of health declaration (i.e. Fit To Work</p>

Certification), physical distancing in the workplace, work-from-home arrangements, shifting schedules, restrictions on physical meetings & gatherings and strict implementation of sanitation protocols. We established a healthcare team to check and assess the conditions of our employees when they have been exposed or display symptoms of the virus.

Customer Privacy and Data Security. All personal information collected during customer interactions is handled in accordance with the Data Privacy Act of 2012. The contact details of our Data Protection Office are visible on our company website and various privacy notices where data privacy inquiries and complaints may be addressed. The Company & our Data Protection Officer (DPO) is registered with the National Privacy Commission (NPC), the government agency mandated to administer and implement the Data Privacy Act of 2012. Moreover, our DPO is an active member of Data Privacy Council of NPC as the Sectoral Representative for Real Estate.

To protect customer data as well as all our other confidential information, we have implemented a strong security policy, put in place advanced network security protection and monitoring process in the following aspects of our data management system:

- o Secured Email System. RLC is using advanced security protection through Microsoft Office 365 as employee's corporate email. It provides URL filtering, screening of attachments and links to be protected from spam and phishing.
- o End-point Security Protection. RLC installed CrowdStrike Endpoint Protection as the last defense layer to protect end-user's computer from malware, spam and phishing.
- o Protection of RLC's edge network. RLC used a strong network firewall rules that serve as a network gateway to only allow authorized and specific ports to pass through. It also includes URL filtering and secured VPN connections among its remote sites.
- o Disallowed the use of external storage by employees.
- o We have corporate information security team that performs Security Vulnerability Assessment and Penetration Testing (SVAPT) on regular and on-demand basis specially before we launch a new website
- o 24x7 IT Service Desk that also monitors all our network, systems and applications through our monitoring system which could detect performance degradation, capacity threshold breach and availability faults. The team is alerted and performs remediation actions following incident management process and service level targets.

Opportunities and Management Approach

Customer management is a continual improvement process. We continually assess our customer experience journey and find ways to better meet their expectations.

We maintain various communication channels and facilitate meaningful interactions with our customers and stakeholders. This allows us to better address their needs and strengthen our relationships with them, while improving our systems in the process. The information and

feedback we receive are processed through the appropriate business units, ensuring feedback is addressed immediately and incorporated into our business strategies.

Beyond customer satisfaction, we intend to measure the real economic and social value we contribute to our customers and their stakeholders, such as how our malls are able to increase their access to market through increased foot traffic to our malls to better understand how our product enable them to grow as they locate with us. A more systematized measurement of economic and social value will enable us to better optimize our products for increased value to the customers we serve and to society in general.

Product or Service Contribution to UN SDGs

Key products and services and their contribution to sustainable development.

Key Products and Services	Societal Value / Contribution to UN SDGs	Potential Negative Impact of Contribution	Management Approach to Negative Impact
Office Space	<p>We provide a suitable location where businesses can operate and grow, contributing to job creation and increased economic activity in the areas where we are located.</p> <p>To date we have 305,942.82 square meters of gross floor area.</p>	<p>Apart from the environmental, social, and economic impacts identified above, we see no further material negative impacts of this product to SDGs.</p>	<p>Nothing material that we could identify</p>

<p>Mall Space</p>	<p>We provide a space where our customers (merchants) benefit from the foot traffic to the malls. It allows foreign and local enterprises to access key markets and scale their businesses. People around our locations can access quality products that meet their needs from food, medicine, clothing, and other needs that improve their quality of life.</p> <p>To date, we have a total of 3,108,935 square meters of gross floor area. In addition, 24 of our malls offer low-carbon malls spaces, as they're fitted with solar panels that meet a significant part of their power requirement.</p>	<p>Current businesses could be negatively affected through reduced customers. Increased consumerism could reduce the savings of citizens. May cause traffic congestion that reduces productivity of population.</p>	<p>When we enter a location, we map which local enterprises could be negatively affected by our entry. We assess the impact and provide opportunities for the affected parties to locate in our mall, or their household members to given employment opportunities.</p>
<p>Hotel Rooms</p>	<p>We provide affordable, quality accommodation options for tourists who contribute economic value to the local areas where we operate. People who travel to offsite locations on business are also able to access quality rooms that meet their budget.</p>	<p>Apart from the environmental, social, and economic impacts identified above, we see no further material impacts of this product to SDGs.</p>	<p>Nothing material that we could identify</p>

	<p>Currently, we have 2,420 rooms in our Go Hotels and Summit Hotels Brands.</p>		
<p>Vertical and Residential Products</p>	<p>We help families achieve their dreams of owning a home. We have a deep understanding of the needs of our customers and build for them a house that meets their needs wherever they are on their journey towards financial freedom.</p> <p>In 2022, we have a total of 45,542 residential units.</p>	<p>Apart from the environmental, social, and economic impacts identified above, we see no further material impact of this product to SDGs.</p>	<p>Nothing material that we could identify</p>
<p>Logistics (Storage)</p>	<p>We provide storage space that helps product-based businesses make their distribution system more efficient, ensuring that their goods are well secured.</p> <p>To date we have 196,150 square meters of warehouse space.</p>	<p>Apart from the environmental, social, and economic impacts identified above, we see no further material impacts of this product to SDGs.</p>	<p>Nothing material that we could identify</p>

<p>Master planned mixed-use developments and townships</p>	<p>Our master planned properties are designed to foster resilience, mobility, security, connectivity, and comfort. With a well-designed combination of office space, commercial and residential areas, we create an urban environment that supports economic growth in a manner that protects the environment and puts people’s needs at the heart of it.</p> <p>With efficient master-planning, innovative designs, and quality construction, our townships will raise the standards of mixed-use developments in the country. Overall, the locations and design will attract foreign investments that will increase our country’s overall economic pool. The compact communities that we built also help reduce the need to travel by car, fosters walkability, that has long term benefits to air quality, health, and climate mitigation. Currently, we have a total of 263 hectares of township developments.</p>	<p>Apart from the environmental, social, and economic impacts identified above, we see no further material impacts of this product to SDGs.</p>	<p>Nothing material that we could identify</p>
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**Annex A. Location of Operations and Geographical Presence
(51 Cities, 13 Municipalities and 30 Provinces)**

Robinsons Malls (Total of 53)

Robinsons Malls	Address	Year Opened
Metro Manila (8)		
1. Robinsons Galleria	EDSA corner Ortigas Avenue, Quezon City	1990
2. Robinsons Place Manila	M. Adriatico Street, Ermita, Manila	1997
3. Robinsons Novaliches	Quirino Highway, Novaliches, Quezon City	2001
4. Robinsons Metro East	Marcos Highway, Brgy. Dela Paz, Pasig City	2001
5. Robinsons Otis	P.M. Guanzon St., Paco, Manila	2007
6. a. Robinsons Magnolia	Aurora Blvd. corner Doña Hemady St., Quezon City	2012
b. Magnolia Expansion	Aurora Blvd. corner Doña Hemady St., Quezon City	2019
7. Robinsons Town Mall Malabon	Gov. Pascual Ave. cor. Crispin St., Tinajeros, Malabon	2013
8. Robinsons Place Las Piñas	Alabang-Zapote Road, Brgy. Talon, Las Piñas City	2014

Luzon ex-Metro Manila (24)

1. Robinsons Place Imus	Aguinaldo Highway, Tanzang Luma V, Imus, Cavite	1998
2. Robinsons Town Mall Los Baños	Lopez Avenue, Batong Malaki, Los Baños, Laguna	2000
3. Robinsons Star Mills Pampanga	San Jose, San Fernando, Pampanga	2002
4. Robinsons Santa Rosa	Old Nat'l Hi-way, Brgy Tagapo, Sta Rosa, Laguna	2002
5. Robinsons Place Dasmariñas	Pala-Pala, Dasmariñas, Cavite	2003
6. Robinsons Place Lipa	Mataas Na Lupa, Lipa City, Batangas	2003
7. Robinsons Cainta	Ortigas Avenue Extension, Junction, Cainta, Rizal	2004
8. Robinsons Place Angeles	McArthur Highway, Balibago, Angeles City, Pampanga	2004
9. Robinsons Luisita	McArthur Highway, Brgy. San Miguel, Tarlac City	2007
10. Robinsons Townville Cabanatuan	Km. 3, Maharlika Highway, Cabanatuan City	2008

11. Robinsons Townville Pulilan	Trinidad Highway, Brgy. Cutcot, Pulilan, Bulacan	2008
12. Robinsons Tagaytay	Km. 58, Tagaytay-Nasugbu Road, Tagaytay City	2008
13. Robinsons Ilocos Norte	Brgy. 1 San Francisco, San Nicolas, Ilocos Norte	2009
14. Robinsons Place Pangasinan	McArthur Highway, Brgy. San Miguel, Calasiao Pangasinan	2012
15. Robinsons Place Palawan	National Highway, Brgy. San Miguel, Puerto Princesa City	2012
16. Robinsons Place Malolos	MacArthur Highway, Brgy. Sumapang Matanda, Malolos City, Bulacan	2013
	Maharlika Highway, Brgy Mabini, Santiago City, Isabela	2014
17. a. Robinsons Place Antipolo	Sumulong Highway, cor. Circumferential Road, Antipolo City	2014
b. Robinsons Antipolo Expansion	Sumulong Highway, Antipolo City	2022
18. Robinsons Place General Trias	Governor's Drive, General Trias, Cavite	2016
19. Robinsons Place Naga	Roxas Ave., cor. Almeda Highway, Brgy. Triangulo, Naga City, Camarines Sur	2017
20. Robinsons Place Tuguegarao	Brgy. Tanza, Tuguegarao City, Cagayan	2018
21. Robinsons Galleria South	San Pedro, Laguna	2019
22. Robinsons Place La Union	MacArthur Highway, Brgy. Sevilla, San Fernando City, La Union	2020
23. Robinsons Place Gapan	Pan-Philippine Highway, Gapan City, Nueva Ecija	2022

Visayas (14)

1. Robinsons Place Bacolod	Lacson Street, Mandalagan, Bacolod City	1997
2. Robinsons Fuente Cebu	Fuente Osmena, Bo. Capitol, Cebu City	2000
3. Robinsons Place Iloilo	Quezon-Ledesma Street, Rojas Village, Iloilo City	2001
4. Robinsons Cybergate Bacolod	Barrio Tangub, National Road, Bacolod City	2004
5. Robinsons Place Tacloban	National Highway, Marasbaras, Tacloban City	2009

6. Robinsons Place Dumaguete	Calindagan Business Park, Dumaguete City	2009
7. Robinsons Cybergate Cebu	Don Gil Garcia St., Capitol, Cebu City	2009
8. Robinsons Place Roxas	Immaculate Heart of Mary Avenue, Pueblo de Panay, Brgy. Lawa-an, Roxas City, Capiz	2014
9. Robinsons Place Antique	Brgy. Maybato, San Jose, Antique	2015
10. Robinsons Galleria Cebu	Gen. Maxilom Ave. Ext, Cebu City, Cebu	2015
11. Robinsons Place Jaro	E Lopez St. Jaro, Iloilo City, Iloilo	2016
12. Robinsons North Tacloban	Brgy. Abucay, Tacloban City, Leyte	2017
13. Robinsons Place Ormoc	Brgy. Cogon, Ormoc City, Leyte	2018
14. Robinsons Place Pavia	Brgy. Ungka 2, Pavia, Iloilo	2018

Mindanao (7)

1. Robinsons Cagayan de Oro	Limketkai Complex, Lapasan, Cagayan De Oro City	2002
2. Robinsons Cybergate Davao	J. P. Laurel Avenue, Davao City	2009
3. Robinsons Place General Santos	Jose Catolico Sr. Ave., Lagao, General Santos City	2009
4. Robinsons Place Butuan	J.C. Aquino Avenue, Brgy Libertad, Butuan City	2013
5. Robinsons Place Tagum	Tagum City, Davao del Norte	2016
6. Robinsons Place Iligan	Macapagal Ave., Brgy. Tubod, Iligan City, Lanao del Norte	2017
7. Robinsons Place Valencia	Sayre Highway, Brgy. Hagkol, Bagontaas Valencia, Bukidnon	2018

Office Buildings (Total of 31)

Metro Manila (18)

Name	Location	Address	Size & Designation
1. Galleria Corporate Center	Quezon City	Along EDSA corner Ortigas Ave, Quezon City	30-storey
2. Robinsons-Equitable Tower	Ortigas Center, Pasig City	Corner of ADB Ave and Poveda St., Ortigas Center, Pasig City	45-storey

3. Robinsons Summit Center	Makati City	Ayala Avenue, Makati City	37-storey
4. Robinsons Cybergate Center Tower 1	Mandaluyong City	Pioneer St., Mandaluyong City	18-storey
5. Robinsons Cybergate Center Tower 2	Mandaluyong City	Pioneer St., Mandaluyong City	27-storey
6. Robinsons Cybergate Center Tower 3	Mandaluyong City	Pioneer St., Mandaluyong City	27-storey
7. Robinsons Cybergate Plaza	Mandaluyong City	EDSA, Mandaluyong City	12-storey
8. Robinsons Cyberscape Alpha	Ortigas Center, Pasig City	Sapphire and Garnet Roads, Ortigas Center, Pasig City	26-storey
9. Robinsons Cyberscape Beta	Ortigas Center, Pasig City	Ruby and Topaz Roads, Pasig City	37-storey
10. Tera Tower	Bridgetowne West, Quezon City	Bridgetowne, E. Rodriguez (C5) Avenue, Quezon City	21-storey
11. Cyber Sigma	Fort Bonifacio, Taguig City	Lawton Avenue, McKinley West, Fort Bonifacio, Taguig City	21-storey
12. Robinsons Cyberscape Gamma	Ortigas Center, Pasig City	Ruby and Topaz Roads, Pasig City	37-storey
13. Exxa Tower	Bridgetowne West, Quezon City	Bridgetowne, E. Rodriguez (C5) Avenue, Quezon City	21-storey
14. Zeta Tower	Bridgetowne West, Quezon City	Bridgetowne, E. Rodriguez (C5) Avenue, Quezon City	21-storey
15. Giga Tower	Bridgetowne West, Quezon City	Bridgetowne, E. Rodriguez (C5) Avenue, Quezon City	29-storey
16. Cybergate Magnolia	Cubao, Quezon City	Aurora Blvd. corner Doña Hemady St., Quezon City	10-storey
17. Campus One	Bridgetowne West, Quezon City	Bridgetowne, E. Rodriguez (C5) Avenue, Quezon City	3-storey

18. Cyber Omega	Ortigas Center, Pasig City	Pearl Dr., Ortigas Center, Pasig, Metro Manila	29-storey
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Provincial (13)

Name	Location	Address	Size & designation
1. Robinsons Cybergate Cebu	Cebu City	Don Gil Garcia St., Capitol Site, Cebu City	3-storey
2. Robinsons Galleria Cebu Office	Cebu City	Gen. Maxilom Avenue cor. Sergio Osmeña, Cebu City	2-storey
3. Cybergate Galleria Cebu	Cebu City	Gen. Maxilom Avenue cor. Sergio Osmeña, Cebu City	14-storey
4. Robinsons Place Ilocos Office	Ilocos Norte	San Nicolas, Ilocos Norte	4-storey
5. Robinsons Luisita BTS	Luisita Tarlac	McArthur Highway Bo. Tarlac City, Tarlac	3-storey
6. Robinsons Luisita BTS 2	Luisita Tarlac	McArthur Highway Bo. Tarlac, City, Tarlac	2-storey
7. Cybergate Delta Tower 1	Davao City	JP. Laurel Ave., Davao City	5-storey
8. Cybergate Naga	Naga City	Almeda Highway, cor Roxas Avenue, Naga, Camarines Sur	4-storey
9. Cybergate Delta Tower 2	Davao City	JP. Laurel Ave., Davao City	7-storey
10. Robinsons Luisita 3 BTS 3	Luisita Tarlac	McArthur Highway Bo. Tarlac City, Tarlac	3-storey
11. Cybergate Iloilo 1	Pavia, Iloilo City	Bgry. Ungka 2, Pavia, Iloilo	7-storey
12. Cybergate Iloilo 2	Pavia, Iloilo City	Bgry. Ungka 2, Pavia, Iloilo	10-storey
13. Cybergate Bacolod 2	Bacolod City	Lacson St., Mandalagan, Bacolod City	9-storey

Work.able Centers (total of 8)

work.able Centers	Location	Size in sqm
1. work.able Cyberscape Gamma 1	Cyberscape Gamma Topaz & Ruby Roads, Ortigas Center, Pasig City	1,836
2. work.able Cyberscape Gamma 2		
3. work.able Exxa- Zeta	Exxa & Zeta Towers, Bridgetowne E. Rodriguez Jr. Ave., C5 Road Ugong Norte Quezon City	1,430
4. work.able Sigma (BTS)	Cyber Sigma, Lawton Avenue, Bonifacio, Taguig City	309
5. work.able Giga (BTS)	Giga Tower, Bridgetowne E. Rodriguez Jr. Ave., C5 Road, Ugong Norte, Quezon City	730
6. work.able Giga 2 (GoTyme)		1,117
7. work.able Omega (1) (BTS)	Cyber Omega, Pearl Drive, Ortigas Center, Pasig City	390
8. work.able Omega (2) (BTS)		112
Total		5,924

Hotels and Resorts (Total of 25 owned hotels and resort)

#	Locations	Address	No. of Rooms
GO HOTELS			

Metro Manila

1	Go Hotels Mandaluyong	UG/F, Robinsons Cybergate Plaza, EDSA cor. Pioneer Street, Mandaluyong City, 1550	223
2	Go Hotels Otis	5F Robinsons Otis 1536 Paz Guazon St. 831 Zone 90 Paco Manila, 1007	118

3	Go Hotels Ortigas Center	Robinsons Cyberscape Alpha, Garnet Road, Ortigas Center, Pasig City, 1605	198
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VISAYAS

1	Go Hotels Puerto Princesa	North Road, Brgy. San Manuel, Puerto Princesa City, Palawan, 5300	108
2	Go Hotels Dumaguete	Calindagan corner South Road, Dumaguete Central Business District, Dumaguete City, 6200 Negros Oriental, 6200	102
3	Go Hotels Tacloban	Tabuan National Highway, Marasbaras, Tacloban City, Leyte, 6500	98
4	Go Hotels Bacolod	Lacson Street, Mandalagan, Bacolod City 6100, Negros Occidental	108
5	Go Hotels Iloilo	Ledesma Street Corner Quezon Street, Iloilo City, Iloilo 5000	167

MINDANAO

1	Go Hotels BUTUAN	JC Aquino Ave., Brgy. Bayanihan, Butuan City, Agusan Del Norte, 8600	104
2	Go Hotels Lanang Davao (JV)	Phoenix Mega Service Station, J.P Laurel Ave., cor. Arroyo St., Lanang, Davao City, 8000	183
3	Go Hotels Iligan	Robinsons Place Iligan, Brgy. Tubod, Iligan City, Lanao Del Norte	100

Roxaco-Asia-Hospitality Group (Franchisee)

1	Go Hotels Parañaque	608 Quirino Avenue, Brgy. Tambo, Parañaque City	199
2	Go Hotels North EDSA	1107 EDSA, Veterans Village, Bago Bantay, Quezon City	167
3	Go Hotels Ermita	1412 A. Mabini St. Ermita Manila City	219
4	Go Hotels Timog	63 Timog Ave. South Triangle Quezon City	219
Total count			2,313
Total without Franchisee			1,509

GO HOTELS PLUS

1	Go Hotels Plus Naga	Naga Diversion Road corner Almeda Highway, Bgy. Triangulo, Naga City	68
2	Go Hotels Plus Tuguegarao	608 Quirino Avenue, Brgy. Tambo, Parañaque City	75
		Total	143

SUMMIT HOTEL**LUZON**

1	Summit Ridge	Km. 58 Gen. Aguinaldo Highway, Maharlika West, Tagaytay City, Philippines	108
2	Summit Magnolia	Robinsons Magnolia, Dona M. Hemady Avenue corner Aurora Boulevard, New Manila, Quezon City 111	82
3	Summit Greenhills	13 Annapolis, San Juan, 1504 Metro Manila	100
4	Summit Naga	Naga Diversion Road corner Almeda Highway, Bgy. Triangulo, Naga City	60

VISAYAS

1	SCC Fuente	Fuente Osmeña Corner F. Ramos St. Cebu City	211
2	SGC Maxilom	Gen. Maxilom Ave cor. Benedicto St. Cebu City	220
3	SHT Tacloban	Brgy. Marasbaras, Tacloban City, Leyte	138

MINDANAO

1	Grand Summit General Santos	Honorio Arriola St., General Santos City, South Cotabato	104
		Total	1,023

INTERNATIONAL**Metro Manila**

1	Holiday Inn	ADB Avenue, Ortigas Center, Pasig	289
2	Dusit Thani	Punta Engano Rd., Mactan Island, Lapu-Lapu City, 6015, Cebu	270
3	Crowne Plaza	Ortigas Ave., corner ADB Ave., Ortigas Center, Quezon City	264
		Total	823
	Cebu		
1	Fili Urban Resort Hotel	Cebu City, Cebu	379
		TOTAL INVENTORY	4,681
		TOTAL without Franchisee	3,877

Residential Buildings (Total of 86)

	Projects / Buildings	Address
1	Amisa Private Residences - Tower A	Brgy. Punta Engaño, Lapu-Lapu City, Cebu
2	Amisa Private Residences - Tower B	Brgy. Punta Engaño, Lapu-Lapu City, Cebu
3	Amisa Private Residences - Tower C	Brgy. Punta Engaño, Lapu-Lapu City, Cebu
4	Galleria Regency	Ortigas Ave. corner ADB Ave., Quezon City
5	Signa Designer Residences - Tower 1	Valero Street corner Rufino Street, Salgado Village, Makati City
6	Signa Designer Residences - Tower 2	Valero Street corner Rufino Street, Salgado Village, Makati City
7	Sonata Private Residences - Tower 1	San Miguel Avenue corner Lourdes St., Mandaluyong City
8	Sonata Private Residences - Tower 2	San Miguel Avenue corner Lourdes St., Mandaluyong City
9	Residences at Westin Sonata Place	San Miguel Avenue corner Lourdes St., Mandaluyong City
10	Adriatico Place - Tower 1	Adriatico Street corner Pedro Gil, Ermita, Manila City
11	Adriatico Place - Tower 2	Adriatico Street corner Pedro Gil, Ermita, Manila City
12	Adriatico Place - Tower 3	Adriatico Street corner Pedro Gil, Ermita, Manila City
13	Azalea Place Cebu	Gorordo Ave., Brgy. Lahug, Cebu City
14	East of Galleria	Topaz Road corner Ruby Road, Ortigas Center, Pasig City
15	Fifth Avenue Place	5th Ave. corner 21st Drive, Bonifacio Global City, Taguig
16	Galleria Residences Cebu Tower 1	Gen. Maxilom Avenue, Cebu City
17	Galleria Residences Cebu Tower 2	Gen. Maxilom Avenue, Cebu City
18	Galleria Residences Cebu Tower 3	Gen. Maxilom Avenue, Cebu City
19	Gateway Garden Heights	Pioneer Street, Mandaluyong City
20	One Gateway Place	Pioneer Street, Mandaluyong City
21	Gateway Regency	Pioneer Street, Mandaluyong City
22	McKinley Park Residences	3rd Avenue corner 31st Street, Crescent Park West, Fort Bonifacio, Taguig City
23	Otis 888 Residences	PM Guazon Street, Otis Paco, Manila City
24	The Fort Residences	8th Avenue corner McKinley Parkway, Fort Bonifacio, Taguig City

25	The Magnolia Residences - Tower A	The Magnolia Residences, Aurora Blvd. corner Doña Hemady and N. Domingo Streets, New Manila Quezon City
26	The Magnolia Residences - Tower B	The Magnolia Residences, Aurora Blvd. corner Doña Hemady and N. Domingo Streets, New Manila Quezon City
27	The Magnolia Residences - Tower C	The Magnolia Residences, Aurora Blvd. corner Doña Hemady and N. Domingo Streets, New Manila Quezon City
28	The Magnolia Residences - Tower D	The Magnolia Residences, Aurora Blvd. corner Doña Hemady and N. Domingo Streets, New Manila Quezon City
29	The Radiance Manila Bay - North Tower	Roxas Boulevard corner Maytubig Street, Pasay City
30	The Radiance Manila Bay - South Tower	Roxas Boulevard corner Maytubig Street, Pasay City
	Projects / Buildings	Address
31	The Robinsons Place Residences	Padre Faura St., Ermita, Manila
32	The Sapphire Bloc North Tower	Sapphire, Garnet, and Onyx Roads, Ortigas Center, Pasig City
33	The Sapphire Bloc West Tower	Sapphire, Garnet, and Onyx Roads, Ortigas Center, Pasig City
34	The Sapphire Bloc East Tower	Sapphire, Garnet, and Onyx Roads, Ortigas Center, Pasig City
35	The Trion Towers - Tower 1	8th Avenue corner McKinley Parkway, Fort Bonifacio, Taguig City
36	The Trion Towers - Tower 2	9th Avenue corner McKinley Parkway, Fort Bonifacio, Taguig City
37	The Trion Towers - Tower 3	10th Avenue corner McKinley Parkway, Fort Bonifacio, Taguig City
38	Woodsville Residences	West Service Road, Brgy. Merville, Parañaque City
39	Vimana Verde Residences - Bldg A	St. Martin, Brgy. Oranbo, Pasig City
40	Vimana Verde Residences - Bldg B	St. Martin, Brgy. Oranbo, Pasig City
41	Vimana Verde Residences - Bldg C	St. Martin, Brgy. Oranbo, Pasig City
42	Acacia Escalades Bldg. A	Amang Rodriguez Ave corner Calle Industria, Brgy. Manggahan, Pasig City
43	Acacia Escalades Bldg. B	Amang Rodriguez Ave corner Calle Industria, Brgy. Manggahan, Pasig City

44	Aurora Escalades Tower	20th Ave, Aurora Blvd, Cubao, Quezon City, 1109 Metro Manila
45	Axis Residences Tower A	Pioneer St., Brgy. Barangka Ilaya, Mandaluyong City
46	Axis Residences Tower B	Pioneer St., Brgy. Barangka Ilaya, Mandaluyong City
47	Bloomfields Novaliches	Novaliches, Quezon City, Metro Manila
48	Centennial Place	Benitez St., Brgy Horseshoe, Quezon City
49	Chimes Greenhills	13 Annapolis, San Juan, 1502 Metro Manila
50	Cirrus	Bridgetowne C5 Road, Brgy. Rosario Pasig City
51	Escalades @ 20th Ave - Tower 1	Corner 20th Ave and Aurora Blvd Cubao, Quezon City
52	Escalades @ 20th Ave - Tower 2	Corner 20th Ave and Aurora Blvd Cubao, Quezon City
53	Escalades @ 20th Ave - Tower 3	Corner 20th Ave and Aurora Blvd Cubao, Quezon City
54	Escalades @ 20th Ave - Tower 4	Corner 20th Ave and Aurora Blvd Cubao, Quezon City
55	Escalades @ 20th Ave - Tower 5	Corner 20th Ave and Aurora Blvd Cubao, Quezon City
56	Escalades @ 20th Ave - Tower 6	Corner 20th Ave and Aurora Blvd Cubao, Quezon City
57	Escalades @ 20th Ave - East Tower	20th Avenue, San Roque, Cubao, Quezon City
58	Escalades South Metro A	Meralco Road, corner Dr. A Santos, Brgy Sucat, Muntinlupa City
59	Escalades South Metro B	Meralco Road, corner Dr. A Santos, Brgy Sucat, Muntinlupa City
60	Gateway Garden Ridge	Pioneer Street, Mandaluyong City
61	Gateway Regency Studios	Pioneer Street, Mandaluyong City
62	SYNC - S Tower	C5 Road, Brgy. Bagong Ilog, Pasig City
63	The Pearl Place - Tower A	Gold Loop corner Pearl Drive, Brgy. San Antonio, Pasig City
64	The Pearl Place - Tower B	Gold Loop corner Pearl Drive, Brgy. San Antonio, Pasig City
65	The Wellington Courtyard - Bldg A	J.P. Rizal Avenue cor. Mayor's Drive, Tagaytay City
66	The Wellington Courtyard - Bldg B	J.P. Rizal Avenue cor. Mayor's Drive, Tagaytay City

	Projects / Buildings	Address
67	The Wellington Courtyard - Bldg C	J.P. Rizal Avenue cor. Mayor's Drive Tagaytay City
68	The Wellington Courtyard - Bldg D	J.P. Rizal Avenue cor. Mayor's Drive Tagaytay City
69	The Wellington Courtyard - Bldg E	J.P. Rizal Avenue cor. Mayor's Drive Tagaytay City
70	Woodsville Mansions Bldg. 1	Edison Ave. corner West Service Rd. Brgy. Merville, Parañaque City
71	Woodsville Mansions Bldg. 2	Edison Ave. corner West Service Rd. Brgy. Merville, Parañaque City
72	Woodsville Mansions Bldg. 3	Edison Ave. corner West Service Rd. Brgy. Merville, Parañaque City
73	Woodsville Mansions Bldg. 4	Edison Ave. corner West Service Rd. Brgy. Merville, Parañaque City
74	Woodsville Mansions Bldg. 5	Edison Ave. corner West Service Rd. Brgy. Merville, Parañaque City
75	Woodsville Mansions Bldg. 6	Edison Ave. corner West Service Rd. Brgy. Merville, Parañaque City
76	Woodsville Mansions Bldg. 8	Edison Ave. corner West Service Rd. Brgy. Merville, Parañaque City
77	The Sapphire Bloc - South Tower	Ortigas Center, Pasig City, Metro Manila
78	Robinsons Place Residences II	Padre Faura St., Ermita, Manila
79	Sierra Valley Garden 1	Ortigas Avenue, Extension, Cainta, Rizal
80	Sierra Valley Garden 2	Ortigas Avenue, Extension, Cainta, Rizal
81	SYNC - Y Tower	C5 Road, Brgy. Bagong Ilog, Pasig City
82	Woodsville Crest Oak Bldg.	West Service Road, Brgy. Merville Parañaque City
83	Amisa Private Residences D	Brgy. Punta Engaño, Lapu-Lapu City, Cebu
84	Sierra Valley Gardens 3	Ortigas Avenue, Extension, Cainta, Rizal
85	Woodsville Crest Pine Bldg.	West Service Road, Brgy. Merville Parañaque City
86	SYNC - N Tower	C5 Road, Brgy. Bagong Ilog, Pasig City

Housing Subdivisions (Total of 40)

Robinsons Homes		
	Property Name	Address
1	Aspen Heights	Brgy. Consolacion Cebu City, Cebu
2	Bloomfields Cagayan De Oro	Brgy. Lumbia Cagayan De Oro City, Misamis Oriental
3	Bloomfields Davao	Lanang Davao City, Davao

4	Bloomfields General Santos	Brgy. Labangal General Santos City, South Cotabato
5	Bloomfields Heights Lipa	Brgy. Tibig Lipa City, Batangas
6	Bloomfields Tagaytay	Tagaytay-Nasugbu Highway Maharlika West Tagaytay City, Cavite
7	Blue Coast Residences	Brgy. Punta Engaño Mactan, Cebu
8	Brighton at Pueblo Angono	Brgy. Mahabang Parang Angono, Rizal
9	Brighton Bacolod	Brgy. Estefania Bacolod City, Negros Occidental
10	Brighton Baliwag	Calle Rizal Brgy. Sta. Barbara Baliwag, Bulacan
11	Brighton Parkplace	Brgy. Araniw Laoag City, Ilocos Norte
12	Brighton Parkplace North	Brgy. Cavit Laoag City, Ilocos Norte
13	Brighton Puerto Princesa	Brgy. Sta. Lourdes Puerto Princesa City, Palawan
14	Fernwood Parkhomes	Brgy. Sta. Maria Mabalacat, Pampanga
15	Forbes Estates Lipa	Jose P. Laurel Highway, Lipa City Batangas
16	Forest Parkhomes	Brgy. Pampang Angeles City, Pampanga
17	Forest Parkhomes North	Brgy. Pampang Angeles City, Pampanga
18	Fresno Parkview	Brgy. Lumbia Cagayan De Oro City, Misamis Oriental
19	Grand Tierra	Brgy. Sto. Domingo Capas, Tarlac
20	Grosvenor Place	Governors Drive Brgy. Tanauan Tanza, Cavite
21	Hanalei Heights	Brgy. Balacad Laoag City, Ilocos Norte
22	Hillsborough Pointe	Pueblo De Oro Brgy. Upper Carmen Cagayan De Oro City, Misamis Oriental
23	Mirada Dos	Brgy. Sindalan San Fernando City, Pampanga
24	Montclair Highlands	Brgy. Buhangin Davao City, Davao
25	Nizanta @ Ciudades	Brgy. Mandug Davao City, Davao
26	Residenza Milano	Brgy. San Isidro Batangas City, Batangas
27	Richmond Hills	Brgy. Camaman-an Cagayan De Oro City, Misamis Oriental
28	Robinsons Highlands	Brgy. Buhangin Davao City, Davao
29	Robinsons Homes East	Brgy. San Jose Antipolo City, Rizal
30	Robinsons Vineyard	Brgy. San Agustin Dasmariñas, Cavite
31	Rosewood Parkhomes	Brgy. Cutcut Angeles City, Pampanga
32	San Jose Estates	Brgy. San Jose Antipolo City, Rizal
33	San Lorenzo Homes	Brgy. San Jose Antipolo City, Rizal
34	Southsquare Village	Brgy. Pasong Kawayan General Trias, Cavite
35	Springdale Baliwag	Brgy. Sta. Barbara, Baliwag
36	Springdale at Pueblo Angono Phase 1	Brgy. Mahabang Parang Angono, Rizal

37	Springdale at Pueblo Angono Phase 2	Brgy. Mahabang Parang Angono, Rizal
38	St. Bernice Estates	Brgy. San Jose Antipolo City, Rizal
39	St. Judith Hills	Brgy. San Jose Antipolo City, Rizal
40	Terrazo At Robinsons Vineyard	Brgy. San Agustin Dasmariñas, Cavite

Industrial Facilities (Total of 7)

Robinsons Land Logistics (RLX)		
	Property Name	Location
1	RLX Sucat 1	East Service Road, Brgy. Sucat, Muntinlupa City, Metro Manila
2	RLX Sucat 2	Meralco Road, Brgy. Sucat, Muntinlupa City
3	RLX Calamba 1 A	Brgy. Maunong, Calamba City
4	RLX Calamba 1B	Brgy. Maunong, Calamba City
5	RLX Sierra	Ortigas Extension Ave, Cainta, Rizal
6	RLX San Fernando	Brgy. Malpitic, San Fernando City, Pampanga
7	RLX Mexico	Brgy. Lagundi, Mexico Pampanga

RLC Integrated Developments	
Property Name	Location
Bridgetowne West	Brgy. Ugong Norte, Quezon City, Metro Manila
Bridgetowne East	Brgy. Rosario, Pasig City
Sierra Valley	Ortigas Extension Ave, Cainta, Rizal
Montclair	Brgy. Manuali, Porac, Pampanga